

## FAQs

**Q: What is a HIMO e-bike?**

A: An Himo e-bike is a bicycle with an electric motor offering power assistance to a rider in propelling the bike forwards. It means you can ride with adding measured powered assistance as you pedal the bike.

**Q: Are HIMO E-bikes same as electric-powered motorcycles?**

A: No, electric-powered motorcycles use a throttle to engage the power. HIMO e-bikes are pedal-assist. This means you have to pedal to get motor to assist you.

**Q: How heavy is an Himo e-bike Z20?**

A: 21.6kg

**Q: What is the largest load of Himo e-bike Z20?**

A: 100kg

**Q: How long does it take to charge an Himo e-bike Z20?**

A: 5 to 7.5 hours

**Q: How far can Z20 go on full battery? \*under good road condition and good weather condition**

A: Up to 55km

**Q: How fast can Z20 motor go? \*under good road condition and good weather condition**

A: Up to 25km/hr

**Q: What is the motor power output for Z20?**

A: 250W

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**Q: How is a HIMO E-Bike powered?**

A: Himo e-bikes are powered by a Lithium-ion battery system.

**Q: Does pedalling charge the battery?**

A: No

**Q: How is the ride? What is the benefit of HIMO E-bike?**

A: Your pedalling effort is amplified. You can pedal just like a regular bike, but the wind is always at your back and hills are no longer painful for the knees. They are incredibly fun and allow you to explore further with less effort.

**Q: Where can I ride an e-bike**

A: Many trails and bike paths allow e-bikes. Certified e-bikes follow the same standards as a regular bicycle, which might vary by state and city. Please check with your local authorities for clarification.

**Q: Do I have to pedal to get assistance on my electric bike?**

A: Yes, you must pedal to get motor to assist you.

**Q: Can e-bike go faster than the motor supports?**

A: Yes, it can go as fast as you can pedal, the motor will stop increasing speed after reaching its max speed of 25km/hr.

**Q: Can I ride with a flat battery?**

A: Yes, you can still ride your E-bike like other regular bikes when there is no battery.

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**Q: Does an E-Bike require any special maintenance?**

A: Caring for an e-bike is similar to a regular bike. You need to keep the tyres inflated and the chain lubricated and check your bike regularly to change the wore-out parts.

**Q: How do I store E-bike**

A: Lithium ion batteries should be stored at 10 to 25 degrees Celsius; battery life depletion may occur if left outside for prolong times. we recommend storing them indoors away from direct sunlight, water, and heat.

**Q: Can I ride E-bike under any weather or road condition?**

A: Unlike a regular bike, an e-bike is more sensitive to water damage. You should ride you e-bike under good weather condition and smooth, even ground. You should not ride it during bad weather where excess water is expected.