

TERMS AND CONDITIONS

Viomi V3 Vacuum Cleaner + via redemption Handheld Free 1C Vacuum Cleaner Promotion Offer 2020

By entering in this Promotional Offer, you agree to the terms and conditions below:

1. Definitions:

Eligible Claim means a valid claim submitted through an online form pursuant to clauses 9-11.

Eligible Claimant means limited quantity while stocks last and customers who submit an Eligible Claim.

Eligible Purchase means the purchase of the Viomi V3 Vacuum Cleaner through a Participating Retailer during the Promotional Offer Purchase Period.

Eligible Product means a Viomi V3 Vacuum Cleaner obtained through an Eligible Purchase.

Gift means one (1) Xiaomi Handheld Vacuum Cleaner 1C, with a recommended retail price of AUD \$399 (incl GST).

Participating Retailer means Mobileciti and Allphones.

Promotional Offer means this promotional giveaway of the Gift to the original purchaser of an Eligible Purchase.

Promotional Offer Purchase Period means the period commencing 12:00am (AEST) on 1 November 2020 and closing at 11:59pm (AEST) on 14 November 2020.

Promotional Offer Claim Period means the period commencing 12:00am (AEST) on 15 November 2020 and closing at 11:59pm (AEST) on 30 November 2020.

2. This Promotional Offer is provided by Panmi Pty Ltd (ABN 4162 3111 820) (**hereafter “Panmi”**) of 174 Broadway, Chippendale, NSW 2008. You can contact Panmi by:

- a) Telephone: 1800 070 031; or
- b) Email: support@panmi.com.au.

3. You are eligible to enter into this Promotional Offer by making an Eligible Purchase. You accept and agree to these terms and conditions should you decide to enter into this Promotional Offer.
4. This Promotional Offer applies to all Eligible Purchases made during the Promotional Offer Period.

5. Panmi reserves the right in their sole discretion to cancel, terminate, modify or suspend this Promotional Offer at any time and for any reason.
6. You must be aged 18 years or older at the time of making the Eligible Purchase to claim under this Promotional Offer. Business customers and employees of Panmi, the Participating Retailers and their related bodies corporate) are ineligible for this Promotional Offer.
7. This Promotional Offer is only available to you as the original purchaser of an Eligible Purchase and cannot be transferred to any other person. It cannot be exchanged for cash, store credit, or any other products.
8. You may only submit a claim for the Gift subject to the time limits set out under Promotional Offer Purchase Period and the Promotional Offer Claim Period.
9. You may submit an Eligible Claim for the Gift by:
 - a) visiting the Panmi Promotion website (<https://panmi.com.au>);
 - b) completing all requested information in the online redemption form, including providing your personal details (such as name, date of birth and address); and
 - c) submitting the completed form together with the proof of purchase (scan or photo of receipt) and serial number of your newly purchased Eligible Product during the Promotional Offer Period.
10. You are eligible to submit a maximum of one (1) claim for the Gift. Any duplicate or subsequent claims are invalid under this Promotional Offer and Panmi may in its sole discretion reject any duplicate or subsequent claim for the Xiaomi Handheld Vacuum Cleaner 1C.
11. Stock for the Gift is limited quantity while stocks last, and the Gift will be provided to the individuals that submit a valid and eligible claim in accordance with these terms. Without limiting these terms, Panmi may cancel, terminate, modify or suspend this promotional offer at any time if all the Gifts have been claimed.
12. You should allow up to thirty (30) days for the delivery of the Gift from the date you receive notification from Panmi that it has received and accepted your Eligible Claim.
13. You accept that Panmi is not liable for any loss, damage or personal injury suffered or sustained as a result of, or in connection with this Promotion Offer.

14. Panmi will use reasonable endeavours to deliver the Gift within 30 days from the date notification is received of an Eligible Claimant's submission of an online form pursuant to clauses 9-11.
15. The Gift will be delivered to mailing address submitted at the time of submitting an Eligible Claim.
16. The Gift will be delivered by a courier partner of Panmi's choosing and must be signed for at time of delivery.
17. A parcel collection card will be left at the Eligible Claimant's delivery address if no one is present at the time of attempted delivery. The Gift will then be delivered to a local depot for your collection.
18. You permit Panmi to use and disclose your personal information for the purposes of conducting this promotional offer and supplying the Gift.
19. For all enquiries please email support@panmi.com.au.