



Катание на самокатах сопряжено с риском. Перед первым использованием скорость ограничивается до 3,1 миль в час (5 км/ч) с миганием светового индикатора и предупреждающим звуковым сигналом. Обязательно отсканируйте QR-код на самокате, затем следуйте инструкциям по снятию ограничения скорости.

Фактические функции изделия могут не соответствовать описанию в руководстве из-за технических обновлений и обновлений прошивки.

Чтобы ознакомиться с последней информацией о функциях и руководством по безопасности, посетите сайт www.segway.com.

CE.00.0057.19-A

Ninebot eKickScooter ZING C8/C10/C20 User Manual

ninebot[®]

Before first use, please scan the QR code on the scooter to activate it.

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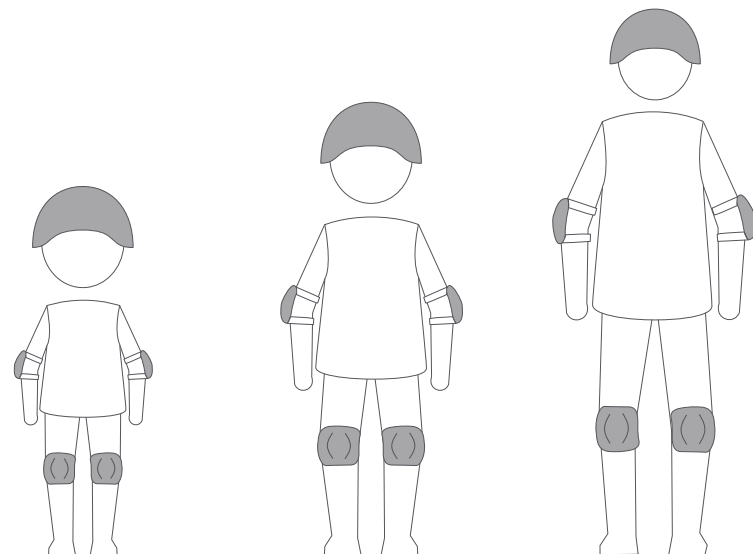


Please read the User Manual carefully and understand the assembly and usage before allowing a child to ride it.

Please do not discard this manual as it is a permanent part of this product.

Welcome

Thanks for choosing the Ninebot eKickScooter ZING C8/C10/C20 (referred to as the scooter in this manual)! The scooter is specially designed for smooth and safe riding. It combines the power of electricity and the style of a traditional scooter. Enjoy an effortless gliding experience on this cool scooter. Before you start, make sure the rider meets the age, height and weight requirements below.



ZING C8

6–12 yrs.

44–110 lbs (20–50 kg)
3'9"–4'9" (115–145 cm)

ZING C10

8–14 yrs.

44–132 lbs (20–60 kg)
4'3"–5'3" (130–160 cm)

ZING C20

10+ yrs.

44–165 lbs (20–75 kg)
4'7"–5'10" (140–180 cm)

WARNING

To reduce the risk of injury, adult supervision is required when a child is riding.

1 Riding Safety

- ① The product is for recreation only. It is not intended for transportation. Do not modify the scooter in any way to change the purpose for which it was designed. In order to master riding skills, the rider needs to practice. Use with caution since skill is required to avoid falls or collisions causing injury to the user or third parties.
- ② Ninebot parties are not responsible for any injuries, damages or legal disputes caused by a rider's inexperience or failure to follow the instructions in this manual.
- ③ Remember that whenever you ride the scooter, you risk injury from loss of control, collisions, and falls. To reduce the risk, you must read and follow all "CAUTION" and "▲ WARNING" notices. Please understand that you can reduce the risk by following the instructions and warnings in this manual, but you cannot eliminate all the risks. Please use common sense when riding.
- ④ The assembly and adjustment should ONLY be done by adults. The scooter contains small parts which can pose a choking hazard. To avoid suffocation, do not allow children to touch plastic covering. Children must always be under parental supervision. Children under the age of 6 must be kept away from the product.
- ⑤ DO NOT allow anyone to ride the scooter on his/her own unless he/she, and the supervising adults, have carefully read this manual. It's your responsibility to assure a new rider's safety. Assist new riders until they are familiar with the basic operation of the scooter. The rider must wear a helmet and other protective gear. When you give the product to others, please deliver the User Manual together.

▲ WARNING

Protective equipment should be worn. Not to be used in traffic.

Never hitch a ride with another vehicle.

Riding Surfaces and Environment:

- This scooter is designed for riding on flat, dry, paved surfaces. Please ride in an open outdoor space. Make sure there are no pedestrians, skateboards, bikes, scooters and other riders in your surroundings.
- Never use in roadways, near motor vehicles, near steep inclines or steps, swimming pools or other bodies of water. Avoid construction sites, sudden surface changes, drainage grates, potholes, cracks, hydrants, parked cars, speed bumps and other obstacles. Don't ride on loose grounds (such as rocks, gravel or sand).
- Do not ride in extreme temperature conditions or in low visibility, such as at dawn/dusk or at night. Do not ride in the snow or in the rain. Submersion in water may cause battery damage, catch fire or even explode.

When Riding:

- One rider ONLY!
- Always wear a helmet and other protective gear (such as elbow pads and knee pads) when riding the scooter. Use an approved bicycle or skateboard helmet that fits properly with the chin strap in place, and provides protection for the back of your head.
- DO NOT bypass. Slow down when entering unfamiliar areas. Use caution when riding in areas with trees, posts, or fences. Always slow down when turning.

- Be alert and aware of the surroundings both far ahead and in front of you when riding. Your eyes are your best tool for safely avoiding obstacles and low traction surfaces (including, but not limited to, wet ground, loose sand, loose gravel, and ice).
- Avoid sudden acceleration and deceleration. Never ride faster than the designed top speed (the top speed can be affected by rider weight, battery level, incline, etc.). As with other vehicles, faster speeds require longer braking distance. Sudden braking on low traction surfaces could lead to wheel slip or falls. Be cautious and always keep a safe distance between you and others when riding.
- Keep both hands on the handlebar and do not carry cargo of any kind. DO NOT use a cell phone, camera, headphones, earbuds or perform any other activities while riding. DO NOT ride downhill.
- Do not touch moving or spinning wheels. Keep your hair, clothing, or similar articles from coming in contact with the moving parts.
- Please get off the scooter and walk along with it when you encounter special road surfaces such as speed bumps and potholes.

▲ WARNING

If the scooter makes abnormal sound or signals an alarm, stop riding immediately. DO NOT take your hands off the handlebar and DO NOT ride with one hand or on one foot. DO NOT use mobile phones or wear headphones while riding. DO NOT press the electronic throttle when you walk along with the scooter.

Who Should Not Ride:

- I. Anyone under the influence of alcohol, drugs, or intoxicants.
- II. Anyone who suffers from diseases (especially in the head, heart, back and neck) that put them at risk if they engage in strenuous physical activity.
- III. Anyone who has a health condition that would interfere with their ability to maintain balance.
- IV. Anyone whose age, height and weight is outside the stated limits (see *Specifications*).
- V. Those with compromised mental abilities who cannot understand the risks and proper operation of the vehicle.
- VI. Anyone who is pregnant.

Safe Use:

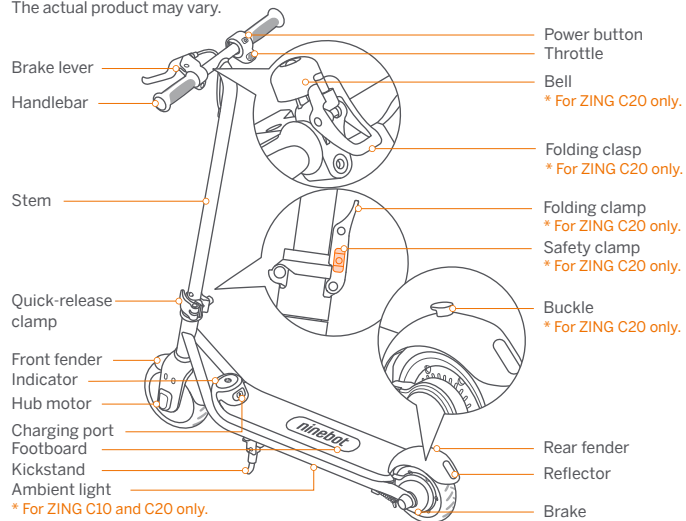
- Do not ride the scooter when the ambient temperature exceeds the operating temperature of the product (see *Specifications*), because low/high temperatures can decrease vehicle performance and even lead to accidents.
- Always park with the kickstand on a flat and stable surface. Once the scooter is on its stand, check its stability to avoid any risk of falling (by slip, wind or slight jolt). Do not park in a busy area, but rather along a wall.
- It is recommended to conduct regular maintenance of the scooter (see *Maintenance*).
- Please read the User Manual before charging the battery (see *How to Charge*).

▲ WARNING

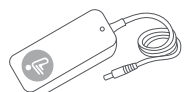
- Only use the charger specified by the manufacturer. Only use the battery supplied by the manufacturer.
- Never allow your child to touch any vehicle parts with gaps such as the folding mechanism, fender, wheels, the brake system, etc. Do not touch the brake or hub motor after riding, so as to avoid burns due to increased temperature.

2 Parts and Functions

Please familiarize yourself with each part. This manual uses C10 as an example and pictures are for illustration purposes only. The actual product may vary.



Accessories



Battery charger



5 mm Allen wrench
* For ZING C20 only.

Power button

Press the button to power on or change riding modes. The Turbo mode is set as default when turned on. Hold for 2s to power off.

| | Model | Turbo mode | Cruise mode | Safe mode |
|---|----------|--------------------|----------------------------|--------------------------|
| Max. speed | ZING C8 | 10 mph (16 km/h) | 10 mph (16 km/h) | 6.2 mph (10 km/h) |
| | ZING C10 | 11.2 mph (18 km/h) | 11.2 mph (18 km/h) | 6.2 mph (10 km/h) |
| | ZING C20 | 12.4 mph (20 km/h) | 12.4 mph (20 km/h) | 6.2 mph (10 km/h) |
| Indicator | | solid, with 1 beep | blink slowly, with 2 beeps | blink fast, with 3 beeps |
| Ambient light (for ZING C10 and C20 only) | | full-color pulsing | blue pulsing | red pulsing |

Battery indication

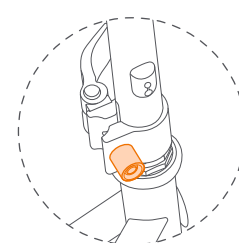
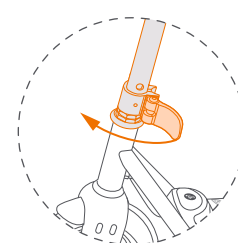
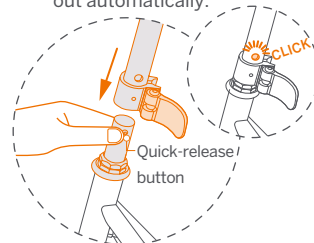
The color of the indicator shows the battery level: $\geq 10\%$ white, $< 10\%$ red.

* When an abnormality occurs, the indicator will flash and an alarm will start beeping.

3 Assembly

ZING C8, ZING C10

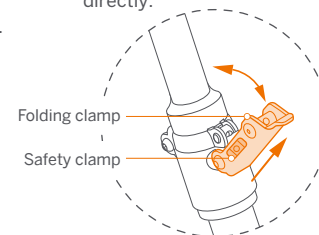
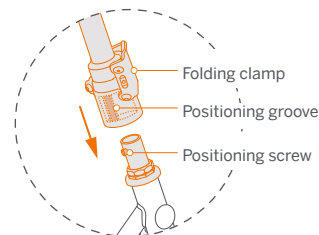
- 1 Press the quick-release button and insert the stem into the front fork. The button will pop out automatically.
- 2 Flip the quick-release clamp to the closed position to secure the stem.



NOTE: If the stem is shaky, you can adjust the knob to tighten it.

ZING C20

- 1 Align the positioning groove with the positioning screw, then slide the screw into the groove and insert the stem to the bottom.
- 2 Make sure the folding clamp is closed when installing. Tighten the two screws alternately several times.
- 3 Once tightened, attempt to wiggle the handlebar to ensure it is safely secured.



Appendix: Folding clamp
Open: Push and hold the safety clamp to the top and then open the folding clamp.
Lock: Lock the folding clamp directly.

⚠ WARNING

Power off the scooter before assembling. The brake cable should not wrap around the stem.

4 Pre-ride Checklist

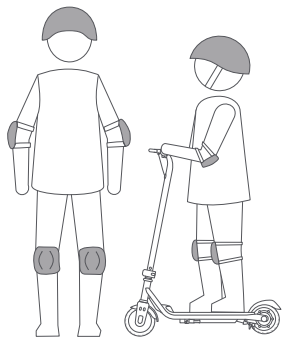
- ✓ Make sure there are no loose fasteners and damaged components. Check all functional parts like the frame, handlebar, tires and make sure the steering system is well adjusted. Ensure that all locking devices are engaged.
- ✓ Check the brake for proper function. When you squeeze the brake lever, there should be positive braking action.
- ✓ Battery: if the battery level is low (the indicator is red), please fully charge the battery to ensure safe riding. Always wear a helmet and protective equipment like knee pads and elbow pads.
- ✓ Always wear shoes and proper outfit (sports shoes and clothes are recommended). Never ride barefoot or in sandals. Long hair should be tied back to prevent it from blocking your vision.
- ✓ Do not attempt your first ride in any area where you might encounter children, pedestrians, pets, vehicles, bicycles, or other obstacles and potential hazards.
- ✓ Check and obey local traffic laws and regulations for scooters.

CAUTION: If you have any concern over the safety of the product and/or there is a symptom of abnormality, please stop using the product immediately and contact customer service for support.

5 Learn to Ride

⚠ WARNING

Always wear a helmet and other protective gear to minimize any possible injury in the learning process. To reduce the risk of injury, adult supervision is required.

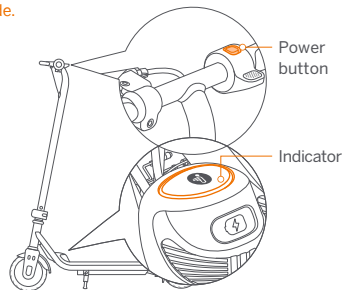


- 1 Turn on the scooter. If the indicator is red, please charge immediately (see *How to Charge*).

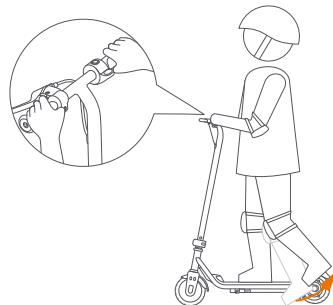
CAUTION

Please scan the QR code on the scooter to activate it before your first ride.

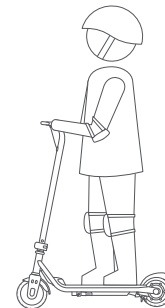
For the safety of the rider, please ride in Safe mode until the rider is comfortable enough to use Turbo mode.



- 2 Hold the handlebar firmly with both hands. Place one foot on the footboard and start kicking with the other foot.



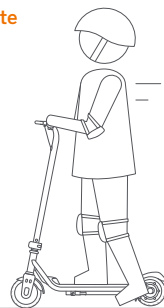
- 3 When the scooter starts cruising, place both feet on the footboard and keep your balance.



- 4 Accelerate and Decelerate

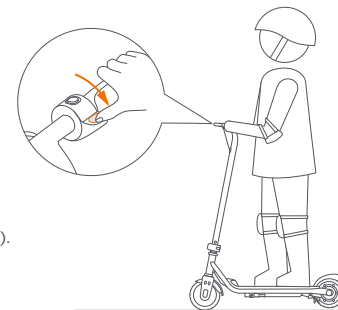
| | Cruise mode (indicator blinks slowly) | Turbo mode (indicator is always on) | Safe mode (indicator blinks fast) |
|--------------|--|--|--------------------------------------|
| Acceleration | Kick and go | Press the throttle lightly | |
| Deceleration | Squeeze the brake lever | Release the throttle and squeeze the brake lever | |

Accelerate



Cruise mode

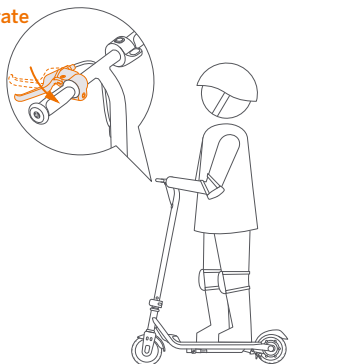
NOTE (for ZING C8 and C10 only):
When you start riding the activated scooter, the speed is capped at 6.2 mph (10 km/h) in the first 0.6 miles (1 km).



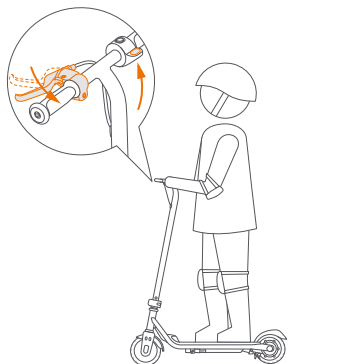
Turbo mode/ Safe mode

NOTE:
The motor will not engage before the speed reaches 1.9 mph (3 km/h).

Decelerate



Cruise mode



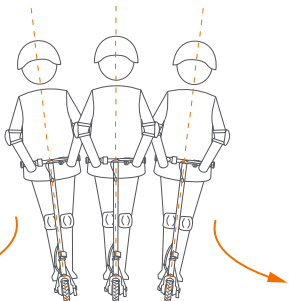
Turbo mode/ Safe mode

⚠ WARNING

Stay alert and avoid abrupt acceleration or deceleration. Otherwise you risk serious injury due to imbalance, loss of traction and falls.

DO NOT perform stunts of any kind. Both tires must remain on the ground at all times.

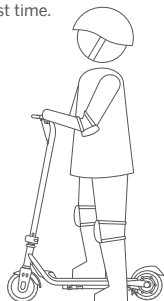
5 To turn, shift your body and turn the handlebar slightly.



⚠ WARNING

Do not turn the handlebar violently when riding.

6 When the scooter has stopped cruising, step off one foot at a time. Be extra cautious when dismounting for the first time.



⚠ WARNING

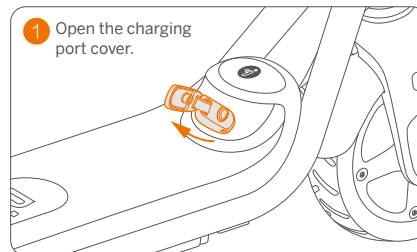
Stay calm and do not jump off the scooter.

6 How to Charge

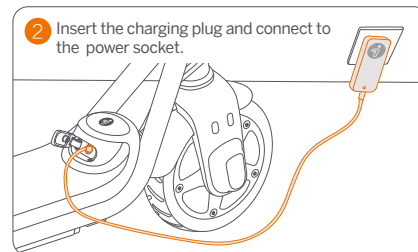
CAUTION

The charger is not a toy. Children should not be allowed to touch the charging device. Before and during charging, make sure the scooter is turned off.

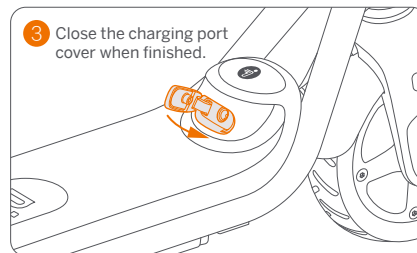
Charging steps



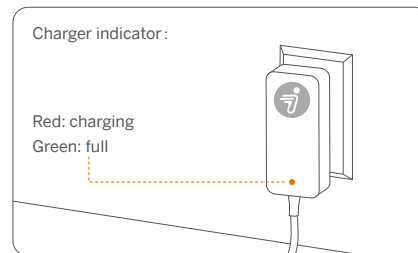
1 Open the charging port cover.



2 Insert the charging plug and connect to the power socket.



3 Close the charging port cover when finished.



Charger indicator:

Red: charging
Green: full

⚠ WARNING

- Use only the charger specified by the manufacturer. Other types can burst and catch fire.
- Do not attempt to charge your scooter if the charger or the power outlet is wet.
- When there is abnormal smell, sound or light display, stop charging immediately and contact after-sales service.
- Keep away from flammable and explosive materials when charging, and place the scooter in a place out of the reach of children.
- When not charging, disconnect the charger from the power socket.

7 Specifications

| | Item | ZING C8 | ZING C10 | ZING C20 |
|--------------------|------------------------------|---|--|---|
| Weight and Size | Net Weight | Approx. 17.4 lbs (7.9 kg) | Approx. 17.9 lbs (8.1 kg) | Approx. 23.4 lbs (10.6 kg) |
| | Length × Width × Height | Approx. 31.5 × 13.7 × 33.4 in (800 × 350 × 850 mm) | Approx. 31.5 × 15.7 × 37.4 in (800 × 400 × 950 mm) | Approx. 36.2 × 15.7 × 40.2 in (920 × 400 × 1020 mm) |
| Rider Requirement | Payload | 44–110 lbs (20–50 kg) | 44–132 lbs (20–60 kg) | 44–165 lbs (20–75 kg) |
| | Recommended Age | 6–12 yrs. | 8–14 yrs. | 10+ yrs. |
| | Recommended Height | 3'9"–4'9" (115–145 cm) | 4'3"–5'3" (130–160 cm) | 4'7"–5'10" (140–180 cm) |
| Vehicle Parameters | Max. speed | Approx. 10 mph (16 km/h) | Approx. 11.2 mph (18 km/h) | Approx. 12.4 mph (20 km/h) |
| | Typical Range ^[1] | Approx. 6.2 miles (10 km) | | Approx. 12.4 miles (20 km) |
| | Traversable Terrain | Flat surface, paved road; obstacles < 0.4 in (1 cm); gaps < 1.2 in (3 cm) | | |
| | Operating Temperature | 14–104°F (-10–40°C) | | |
| | Storage Temperature | -4–122°F (-20–50°C); 41–86°F (5–30°C) recommended | | |
| | IP Rating | IPX4 | | |
| | Charging time | Approx. 3 h | | Approx. 6 h |
| Battery Pack | Battery Type | Lithium-ion battery | | |
| | Nominal Voltage | 21.6 V --- | | |
| | Charging Temperature | 32–113°F (0–45°C); 50–95°F (10–35°C) recommended | | |
| | Nominal Capacity / Energy | 2500 mAh / 54 Wh | | 5000 mAh / 108 Wh |
| | Battery Management System | Over-heating, short circuit, over-current and over-charge protection | | |
| Motor | Nominal Power | 120 W (0.12 kW) | | 150 W (0.15 kW) |
| | Max. Power | 180 W (0.18 kW) | | 260 W (0.26 kW) |
| Battery Charger | Input Voltage | 100–240 V~ | | |
| | Max. Output Voltage | 25.2 V --- | | |
| | Rated Output | 24.2 V --- 1.0 A | | |
| | Output Power | 24.2 W (0.02 kW) | | |
| Others | Braking Method | Hand-operated brake | | |
| | Tires | Solid tire, material: synthetic rubber | | |
| | Frame Material | Steel | | |
| | Handlebar Material | TPR | | |
| | Foot Pad Material | Sandpaper | Silicone | |

[1] For ZING C8 and ZING C10: tested while riding with a full battery, 110 lbs (50 kg) load, 77°F (25°C), 60% of max. speed on average on pavement.

For ZING C20: tested while riding with a full battery, 132 lbs (60 kg) load, 77°F (25°C), 60% of max. speed on average on pavement.

* Some of the factors that affect range include: rider weight, number of starts and stops, ambient temperature, etc.

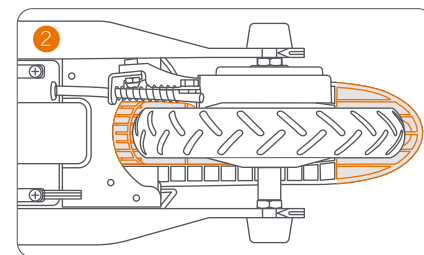
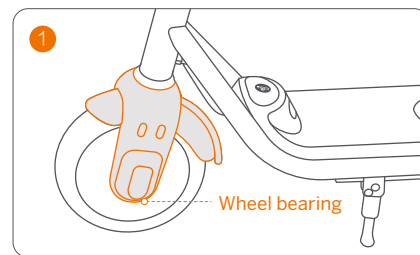
8 Maintenance

Maintenance should be carried out by an adult regularly.

Cleaning

Use a soft and wet cloth to clean. Stains hard to remove can be scrubbed with a toothbrush and toothpaste, then wiped off with a soft and wet cloth.

To prevent jamming to the wheels, wheel bearings, or brakes, please clean and check these areas (as shown in the gray highlighted areas below) for dirt and other foreign objects.



First clean up the foreign objects, and then wipe clean with a soft wet cloth. Lubricate both sides of the bearing with lubricating oil or machine oil. If the problem still exists, please contact customer service.

CAUTION: To avoid the accumulation of foreign objects, DO NOT ride on muddy, dusty, grassy or slippery roads.

Do not clean your scooter with alcohol, gasoline, acetone, or other corrosive/volatile solvents. These substances may damage the appearance and internal structure of your scooter. Do not wash your scooter with a power washer or hose.

⚠ WARNING

- Do not dispose of this product in a landfill, by incineration, or by mixing with household trash. Serious danger/injury can occur because of the electrical components.
- Before cleaning, make sure the scooter is powered off, the power cord is unplugged, and the rubber cap on the charging port is tightly sealed; otherwise you may damage the electrical components.

Storage

Before storage, please turn off the scooter and fully charge it to avoid over-discharge, which will cause permanent damage. Charge the scooter every 30 days for long-time storage.

Store in a cool and dry place indoors. Exposure to sunlight and temperature extremes (both hot and cold) will accelerate the aging process of the vehicle components and may permanently damage the battery. If the temperature of the storage environment is lower than 32°F (0°C), do not charge it until after placing it in a warm environment, preferably over 50°F (10°C).

⚠ WARNING

- Prolonged exposure to UV rays, rain and the elements may damage the enclosure materials.
- Store indoors when not in use.
- Keep away from fire!

Battery

A well-maintained battery can perform well even after many miles of riding. Charge the battery after each ride and avoid draining the battery. When at 72°F (22°C), the battery performance is at its best and the vehicle can achieve a longer range. Electronics inside the battery record the charge-discharge condition of the battery; damage caused by over-charging or over-discharge will not be covered by the Limited Warranty.

⚠ WARNING

- For information about battery and electrical waste, please contact your household waste disposal service, your local or regional waste management office, or your point-of-sale.
- The battery is not replaceable. Do not attempt to replace or disassemble the battery. Do not dismantle or puncture the casing. Keep away from metal objects to prevent short circuit.
- Risk of fire and electric shock. No user serviceable parts.
- Do not store or charge the battery at temperatures outside the stated limits (see *Specifications*).
- Never charge in areas forbidden by law.

Battery Charger

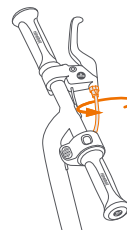
Regularly examine the charger for damage to the cord, plug, enclosure and other parts. If any damage is found, stop using until it is repaired or replaced.

⚠ WARNING

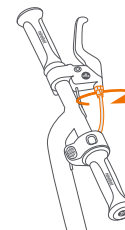
Risk of electric shock. Do not disassemble the case or touch the metal contacts. Charge Li-ion batteries ONLY!

Cable Tension Adjustment

When the brake is too tight or loose, you can thread in/out the brake cable adjuster.



Tighten the brake



Loosen the brake

Others

- Before lifting, moving, or otherwise transporting the scooter, turn it off and fold the scooter. Handle with care and avoid violent force, such as throwing and heavy pressure. Keep away from fire and water.
- Tires supplied with the product are to be mounted on the wheel by a professional repairer. Removing the wheels is complicated and incorrect assembly can lead to instability and malfunctions.

In case of accidents or breakdown, contact an authorized repairer if the product is still under warranty. If it's not, you can contact any specialized repairer of your choice. You can ask for the list of the authorized repairers from customer service available at www.segway.com.

Efforts have been made to simplify wording in the user manual for users. Where an action appears too complicated for a user, he/she is advised to contact an authorized or a specialized repairer or customer service.

NOTICE: INSURANCE

YOUR INSURANCE POLICIES MAY NOT PROVIDE COVERAGE FOR ACCIDENTS INVOLVING THE USE OF THIS SCOOTER. TO DETERMINE IF COVERAGE IS PROVIDED, PLEASE CONTACT YOUR INSURANCE COMPANY OR AGENT.

9. Trademark and Legal Statements

Ninebot is the registered trademark of Ninebot (Tianjin) Tech. Co., Ltd; Segway and the Rider Design are the registered trademarks of Segway Inc.; The respective owners reserve the rights of their trademarks referred to in this manual.

We have attempted to include description and instructions for all the functions of the Ninebot eKickScooter at the time of printing. However, due to constant improvement of product features and changes of design, your scooter may differ slightly from the one shown in this document. Visit www.segway.com to download the latest user materials.

Please note that there are multiple Segway and Ninebot models with different functions, and some of the functions mentioned herein may not be applicable to your unit. The manufacturer reserves the right to change the design and functionality of the scooter product and documentation without prior notice.

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Legal Statement

IMPORTANT: Ninebot eKickScooter (the “product”) is an off road product rather than a means for transportation. Be aware, the user shall agree to read the entire user manual and fully understand its content (especially the parts related to the safety riding).

The “Ninebot parties” mentioned above and below is the Manufacture (“Ninebot”), Segway Inc. (“Segway”) and their affiliates (including but not limited to their parent company, subsidiary, affiliated companies, predecessor, subsequent company, administrators, successors, assigns, officers, directors, managers, employees, members, shareholders, and agents, attorneys, insurers).

1. This product can be dangerous to a user, other persons, and property in proximity to that. The user shall assume all the risks and losses in connection with the product (especially for those related to and/or arising out of violation of the instructions about warnings and caution statements). Such risks include but not limited to loss of control, failure of the product, and/or collision). The consequences for such an incident can be severe, including but not limited to injuries, bodily injuries, death, and/or damages to property. Ninebot parties shall not be liable for any claim, liability, and loss related to such consequences if it is due to the user's assumption of risk.
2. The product is a means of entertainment and play. The user may not have the necessary and sufficient experience and skills to ride it, especially in complex environments and/or undesirable road. Such risk may increase if the user has physical and/or mental impairment or disability. Such risk may also increase if the user is not sufficiently familiar with the functions, features and performance of the product. Thus, new users shall learn and practice how to use this product properly and safely.
3. The user shall regularly and periodically, as the circumstance requires, inspect and maintain the product. The user shall also conduct reasonable examination and inspection of the product every time before riding it. For instance, every time before riding the product, the user shall check and examine tire performance, battery level, and all functional parts. If abnormality, discoloration or change of color of material (especially in an area that receives high stress when the product

is in motion or junction), scratch, crack, loose fasteners, and/or missing parts (such as screw, bolts and/or nut) which strongly indicates that it is not safe to ride the product.

4. Since it is impossible to predict and/or anticipate all and every scenario, condition, and/or circumstances under which a product user may be exposed to risk and danger, the User Manual is not intended to be an exhaustive list on how to ride the product safely and/or avoid hazards related to the product. So, in addition, to adhere to the instructions, the user shall also ride and/or use the product with responsibility, carefulness, precaution, and best judgment.
 5. The users shall check and obey the local laws or regulations over the product. The laws and regulations may be different in different jurisdictions. Apart from the others, such laws and regulations may include:
 - a. A helmet may be legally required by local law or regulation in your jurisdiction.
 - b. Your product is not be allowed to be driven on a motorway or highway.
 - c. You may obtain more information related to legal requirements on the product from your local government.
 6. The users shall immediately check whether the product and its accessories are in good condition upon receipt of the product.
 7. All the separate components and parts of the products must be properly installed per the User Manual. Inappropriate installation and/or assembly may significantly increase the risk of loss of control, product failure, collisions, and falls. The product may contain removable components and small parts. Please keep them out of the reach of children to avoid choking hazards.
 8. Do not dispose of this product in a landfill, by incineration, or by mixing with household trash. Serious danger/ injury can occur because of the electrical components and the battery. For information about battery and electrical waste, please contact your household waste disposal service, your local or regional waste management office, or your point-of-sale. The user shall not use any non-original accessories or dismantle or modify the product without authorization. All damages, injuries, and damages to property arising from that place will be your sole responsibility and risk.
 9. Ninebot parties reserves the right to make changes to the product, release firmware updates, and update this manual at any time. Ninebot parties may make improvements and changes to this user manual necessitated by typographical errors, inaccuracies of current information, or modifications to programs and/or equipment at any time and without notice. Such changes will, however, be incorporated into new editions of this user manual. All illustrations are for illustration purposes only and may not accurately depict the actual device. Actual product and functions may vary. Due to the update of the product, there may be some deviations in color, appearance, and other aspects between the product listed in this manual and the product you purchased. Please refer to the actual product.
 10. This document should be considered as a permanent part of the product, and it shall be provided to the user together with the product all the time.
- Thank you again for choosing Ninebot eKickScooter!

10. Contact

Contact us if you experience issues relating to riding, maintenance and safety, or errors/faults with your scooter.

Asia Pacific

China Mainland: Ninebot (Beijing) Tech Co., Ltd.

Room B201, B202, B6 Bldg. Zhongguancun Dongsheng Technology Park (Northern Territory), No. 66, Xixiaokou Rd, Haidian Dist., Beijing, China.

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South Korea: Segwayseoul Inc.

Room 605-606,80, Jomaru-ro 385beon-gil, Bucheon-si, Gyeonggi-do, Republic of Korea.

Tel: 82-70-4068-8002

E-mail: korea-service@ninebot.com

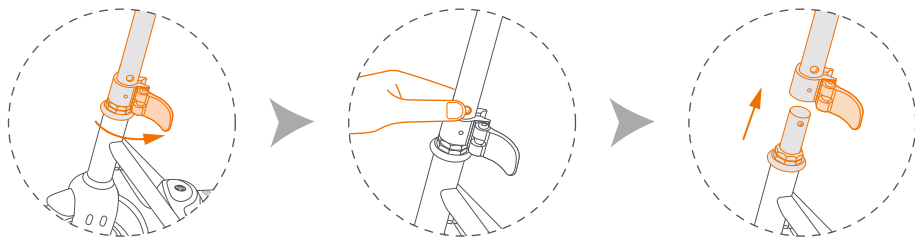
Have your scooter serial number on hand when contacting Ninebot parties.

You can find the serial number on the underside of your scooter.

Appendix: Disassembly or Folding

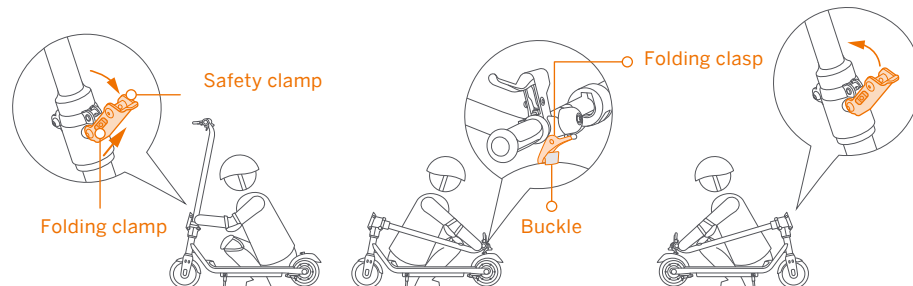
How to disassemble ZING C8, ZING C10

- 1 Loosen the quick-release clamp.
- 2 Press the quick-release button.
- 3 Lift the stem up to detach it from the front fork.



Folding and Unfolding ZING C20

Note: The following steps should be operated after powering off the scooter.



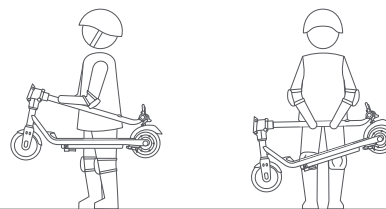
Folding

Hold the stem, loosen the safety clamp and the folding clamp.

Fold the stem and lock the folding clamp into the buckle on the rear fender.

Unfolding

Lift the folding clamp out of the buckle. Upright the stem and secure the folding clamp.



Carrying

After folding the scooter, grip it tightly and hold the stem to carry it.