

# Smart Lock

## Fingerprint

## Operation Instructions

(Please read the product instructions before using the product and keep it properly for reference)

**1** Specifications

Battery Life	More than 1 year standby time
Communication	Bluetooth
Unlock Method	Tongtong Lock APP, Fingerprint
Unlock Time	≤2 Seconds
Working Temperature	-20~70 degree Celsius
Working Humidity	0%-90%RH non-condensing
Supported Mobile Phone System	Android 4.3/IOS7.0 or above

## **2** Add Tongtong Lock APP

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The software (iOS version) can be downloaded from the app store, and the Android version can be downloaded from the application store of Google play, Yingyongbao, Baidu, Ali, 360, Huawei, and Xiaomi.

### 3 New User Registration

The screenshot shows a mobile registration interface. At the top is a blue header with a back arrow and the word "Register". Below this are two tabs: "Email" and "Phone", with "Phone" being the active tab. The form fields include: "Country/Region" set to "United Kingdom +44"; a phone number field with "173" entered; a password field with "\*\*\*\*\*"; a confirmation password field with "\*\*\*\*\*"; a "Verification Code" field; and a "Get Code" button. At the bottom is a large grey "Register" button. Below the button is a checkbox and the text "I've read and agreed <<User Terms>> <<Privacy Policy>>".

← Register

Email Phone

Country/Region United Kingdom +44

173

\*\*\*\*\*

\*\*\*\*\*

Your password must have 8-20 characters, and include a minimum of two types of numbers, letters and symbols

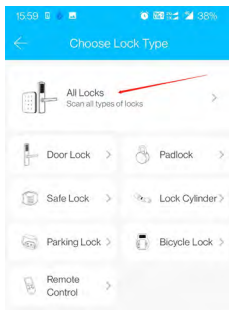
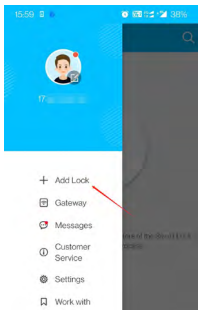
Verification Code: Get Code

Register

I've read and agreed <<User Terms>> <<Privacy Policy>>

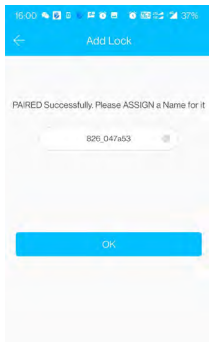
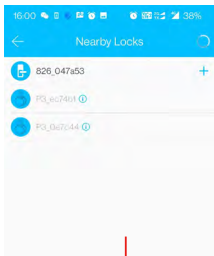
Enter the mobile phone number, set the administrator password, get the verification code, and click "Register".

## 4 Unlock Steps



Tongtong Lock APP supports various types of lock devices. When adding a device, select the correct lock type first and let the lock enter the "Add Administrator" mode.

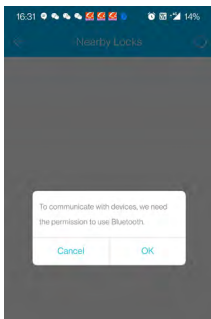
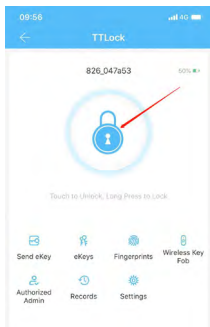
## 5 Unlock Steps



First, touch the fingerprint module to activate Bluetooth, Click "+" to connect to Bluetooth.

Add successfully, then you can rename this lock.

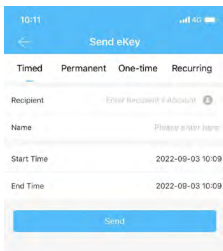
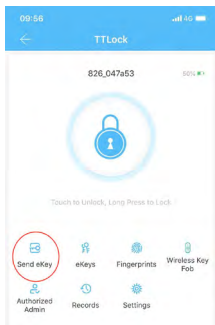
## 6 Unlock Steps



Click unlock, allow to open bluetooth request, connect to bluetooth to unlock(click to unlock, long press to lock).

After the lock is added, the adder becomes the administrator of the lock. Only after the current administrator deletes the lock, the lock can be added again.

## 7 Send the Key

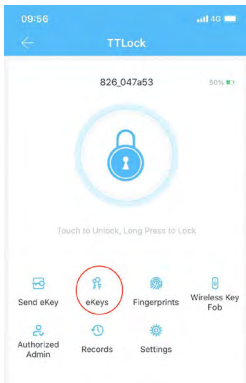


You can send the key to your family and friends, that is, the authority to unlock, and you can limit the time for unlocking (the recipient's account is the mobile phone number or E-mail address registered with Tongtong Lock).



## 8 Key Management

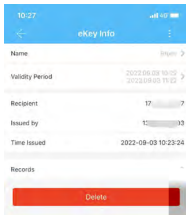
①



②



③



① Click key management, you can see the key recipient in it.

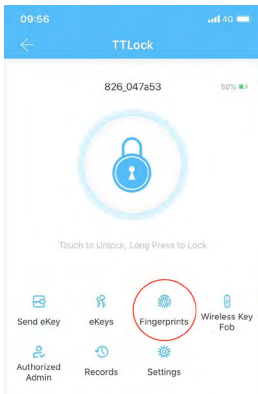
② Click recipient

③ In the key details, the receiver's operation record can be queried.

**9** Fingerprint Entry

①

②



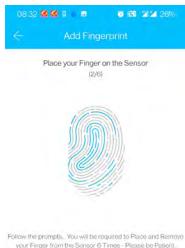
③



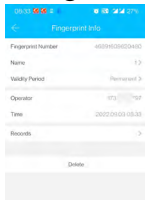
① Click fingerprint   ② Add fingerprint   ③ Enter a name

## 10 Fingerprint Entry

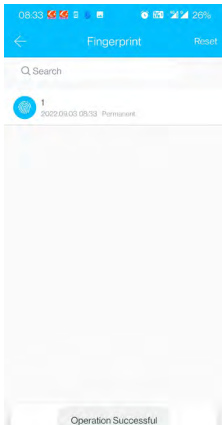
④



⑥



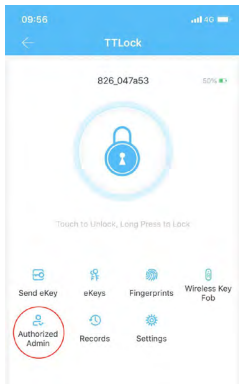
⑤



- ④ According to the prompt, lift your finger to perform the next fingerprint collection, a total of 6 times.
- ⑤ Fingerprint entry is successful.
- ⑥ Go to fingerprint details.

# 11 Grant the Administrator Key

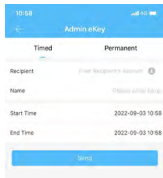
①



②

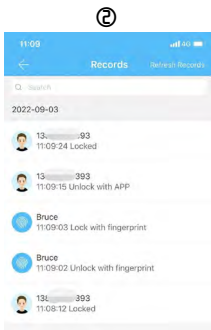
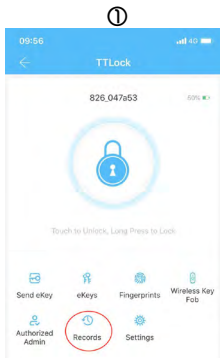


③



- ① Click authorise administrators.
- ② Click add authorised administrator.
- ③ Authorised administrator key, time limit can be set (the recipient's account is the mobile phone number or E-mail address registered with Tongtong Lock).

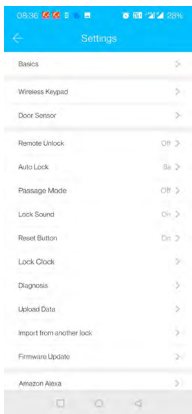
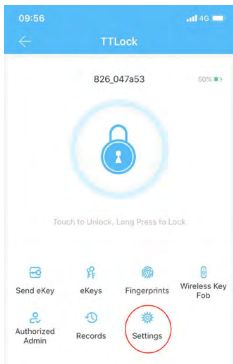
## 12 Operation Record



① Click operation record.

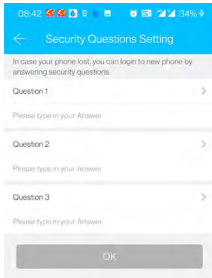
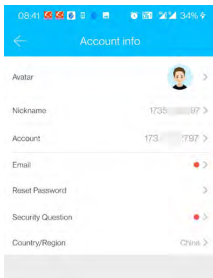
② Click read record to get the latest operation record, and you can see who, when and how to unlock the lock.

# 13 Set Up



Contains the basic information of the lock, etc. Among them, the wireless keyboard and door sensor do not belong to the function of the lock, and remote unlocking needs to connect to the gateway.

# 14 Security Issue



**Change Password:** Enter the old password first, then set the new password.

When you log in to a new device, you can complete security verification by answering questions.

## **15** Tips

1. Please remember to charge the battery first after receiving the lock.
2. Pay attention to keep the spare key beside you or outside of your house.(We will not be responsible for any loss caused by improper storage of the spare key.)

## **16** After-sale Service

1. Warranty: One year
2. When the lock is sent back for repair, in order to improve the efficiency of after-sales service, the following points should be noted:
  - ① Just send back one lock body and spare key.
  - ② You need to write down the reason for returning and the administrator password on the warranty card or paper, facilitate the maintenance of the maintenance master.
  - ③ You need to note the return address, it will be sent back in time after repair.